

The Old School Surgery ~ Friends & Family Test November 2017

The number of responses to the Friends & Family Test question:-

How likely are you to recommend our GP Surgery to friends and family if they needed similar care or treatment?

6	Number of Responses
100%	Neither Likely nor Unlikely
7314	Practice List Size

Responses were received via the following methods:-

100%	Website
0%	Paper Questionnaire

COMMENTS:-

Reception:- apparently they do NOT take messages for doctors. I find this extremely difficult to understand. How then does a person get advice on a monitored condition if they cannot convey the information to the doctor.

Number of Responses

	Extremely Likely	Likely	Neither Likely nor Unlikely	Unlikely	Extremely Unlikely	Don't Know	Total
Handwritten	0	0	0	0	0	0	0
Website	0	0	3	0	0	0	0
Total	0	0	3	0	0	0	0

Response Category

Extremely Likely	Likely	Neither Likely nor Unlikely	Unlikely	Extremely Unlikely	Don't Know
0	0	3	0	0	0
0 = 0%					

Collection Method

Handwritten	Website
0%	100%